SIMS 2006 User Conference Agenda

Friday Evening February 24, 2006

SIMS will host a reception at the home of Kenneth Utley at 7224 Regency Ct., Plano, Texas. This time can be used to meet all of the SIMS personnel before the fun starts. Drinks and snacks will be served. The reception will be open from 7pm until 11pm. The Richardson Hotel provides transportation from the hotel which will begin at 6:45pm and end at 11:00pm.

Saturday February 25, 2006

All presentations will be held in the Wildflower Ballroom (Salon A-D) unless otherwise noted.

8:30 - Introduction (20 min): Kenneth Utley will proudly introduce the SIMS Staff so that customers may put names with faces. A further introduction will include the goals and purpose of this meeting. Questions and discussions are encouraged as the meeting flow of events is covered.

8:50 - SIMS Status and Products (40 min): Kenneth Utley will review history, background and current status of SIMS as a company, progress made over the last year and goals in the short to medium term. General discussion is encouraged to include customer perspective of service, how service can be improved, and how SIMS goals reflect on the SIMS customer base.

9:30 - SIMS II Changes (60 min): Kenneth Utley will discuss recent changes to the SIMS II program in detail.

10:30 - Coffee Break (15 min)

10:45 - The Virtual Central Station - Overview (30 min)
Steve Ryckman will discuss the Virtual Central Station concept, whereas operator workstations are no longer computers and desktop/application configurations follow staff no matter where they log on. Virtual Receiver concepts will also be introduced with discussion of the business/financial incentives for moving in this direction.

11:15 - Disaster Recovery Center (45 min): Steve Ryckman will discuss the SIMS Disaster Recovery Center from a technical aspect. Why it is beneficial to your business and how you go about utilizing it. Another session on this topic will be held on Sunday which includes Questions and Answers with central stations that have used the SIMS Disaster Recovery Center.

12:00 - Lunch (60 min): SIMS and DSC/Surgard will host a lunch buffet that will provide an excellent opportunity for meeting new friends and visiting old ones. Lunch will be held in rooms Salon E through G.

1:00 - FormWriter in Depth (1hr, 30 min): Kenneth Utley will continue his discussion of FormWriter, going into more depth than the first session. Creating and editing forms as well as discussion about various reports that can be used to improve central station information will be discussed.

2:30 - Afternoon Break (15 min)

2:45 - SIMS for Windows (30 min): Kenneth Utley will discuss the SIMS for Windows application, advantages and new features. The primary focus will be on the more advanced features that you might not be using but can make your life easier.

3:15 - Comserver (30 min): Kenneth Utley will discuss the Comserver application and how it fits in with our other applications like SIMS II, SIMS for Windows, FormWriter, CSM and SIMSWeb.

3:45 - SIMSWeb and SIMSWeb Lite (30 min): Steve Ryckman will discuss recent enhancements to SIMSWeb and SIMSWeb Lite.

4:15 - OzVision (45 min): Staff from OzVision will make a presentation regarding their new and existing products. http://www.ozvision.com

6:15 - Cocktail Reception: Complimentary Hors d'oeuvres and a cash bar make this a good time to chat with old friends or new ones. The reception will be held in rooms Salon E through G.

7:00 – Dinner: SIMS and OzVision will host a Texas Buffet Dinner providing a Texas barbeque style of food. This will be an excellent opportunity to exchange ideas and impressions of today's events with each other. Dinner will be held in rooms Salon E through G.

8:30 - Buses leave for night club: Bus transportation to the Cowboys Red River Night Club in Dallas for an evening of country western fun and dancing. Buses will leave the Richardson Hotel at 8:30pm. They will depart the night club at 1:00am sharp for the return trip to the Richardson Hotel. Buses will also shuttle people back to the Richardson Hotel earlier if you do not wish to stay the entire time. See Keith Utley for details. Get your spurs on y'all. http://www.cowboysdancehall.com/Dallas

Sunday February 26th

8:30 - Questions and Answers (30 min): The SIMS Staff will host a Question and Answer session about what you've learned so far, or things you didn't learn but would like to.

9:00 - UL/ULC Discussion (30 min): Steve Ryckman will hold an open discussion about UL and ULC issues and changes.

9:30 - Disaster Recovery - Real World Case Studies (60 min): Steve Ryckman will provide a look at how the SIMS Disaster Recovery Center has been utilized already and things you can do to make your use of the facility easier if it's ever needed. Also on hand will be staff from several central stations who have had to evacuate their facilities and use the SDR. Also on hand will be staff from central stations that dispatched for them during their crisis.

10:30 - Coffee Break (15 min)

10:45 - The Virtual Central Station - In depth (45 min): Steve Ryckman and Tom Utley will discuss the technologies of the Virtual Central Station in depth. This will cover using terminal services for operator workstations as well as related technological advances available to you.

11:30 - Networking Developments (30 min): Steve Ryckman will discuss recent developments in networking for SIMS central stations. This will include information on the status of NetWare and SFTIII, as well as a couple new redundant server technologies that can be considered.

12:00 - Lunch (60 min): You are on your own. Various style foods can be found in and around the hotel.

1:00 - NBFAA (60 min): Mr. Merlin Guilbeau, Executive Director of the National Burglar and Fire Alarm Association will discuss various issues that affect our industry. Topics will include VOIP, elimination of Analog circuits, false alarm regulations and other topics.

2:00 - DSC/Surgard System III Overview (30 min): Sascha Kylau of DSC will present information on the Surgard System III Receiver. http://www.dsc.com

2:30 - Afternoon Break (15 min)

2:45 - DSC/Surgard Technical Discussion of System III Receiver (45 min): An open discussion regarding technical issues of the System III receiver. This will be an open question and answer format between our customers and DSC directly.

3:30 - SIMSSQL Overview (40 min): Ken Utley will present information on the SIMSSQL product and what it can do for your business.

4:10 - SIMSSQL Database Engine Practical Uses (30 min): Steve Ryckman will continue the discussion of SIMSSQL and give you several real-world examples of what can be done with the data once it's in an SQL form.

4:40 - Enhanced Call Verification (20 min): Stan Martin and Ivan Spector will discuss Enhanced Call Verification.

Monday, February 27th 2006

 8:30 - RSIalarm Videofied Intrusion Alarms (30 min): Staff from RSIalarm will present information on their intrusion alarms with full alarm video verification in a totally wireless (including the video and the CPU) system. http://videofied.com

9:00 - Stratus Technologies Fault Tolerant Servers (30 min): Jim Harris of Stratus Technologies will introduce himself and their company to the SIMS Customer base. Stratus Technologies manufacturers fault tolerant servers running Windows Server 2003 which have been tested by SIMS to meet the UL requirements, as an alternative to NetWare SFTIII. http://www.stratus.com

9:30 - SIMS II for DOS Enhancements (1 hr): Kenneth Utley will discuss recent SIMS II for DOS Enhancements.

10:30 - Coffee Break (15 min)

10:45 - SIMS II Explanations, Questions and Answers (1hr, 15 min): Kenneth Utley and the rest of the SIMS Staff will host an open Questions and Answers session about SIMS II and the other SIMS applications.

12:00 - Lunch (60 min): SIMS and Stratus Technologies will host a lunch buffet that will provide an excellent opportunity for meeting new friends and visiting with old ones. Lunch will be held in rooms Salon E through G.

1:00 - One on One Training (scheduled w/SIMS Staff): One on One Training times are available in the afternoon with various SIMS Staff. Signup sheets for these sessions will be outside in the hallway throughout the conference. If you have specific questions that may not apply to everyone, this is when you can get them answered.

- or -

1:00 - Tours of the SIMS Disaster Recovery Center (until 4pm): Tours of the SIMS office and Disaster Recovery Center will be available. Buses will continuously run between the hotel and our office.