SIMS 2008 User Conference Agenda

Friday Evening September 26th, 2008

SIMS will host a reception at the home of Kenneth Utley at 7224 Regency Ct., Plano, Texas. This time can be used to meet all of the SIMS personnel before the fun starts. Drinks and snacks will be served. The reception will be open from 7pm until 11pm. The hotel will be providing transportation to and from the hotel which will begin at 6:45pm and end at 11:00pm.

Saturday, September 27th 2008

8:30 - Introduction (30 min): Kenneth Utley will proudly introduce the SIMS Staff so that customers may put names with faces. A further introduction will include the goals and purpose of this meeting. Questions and discussions are encouraged as the meeting flow of events is covered.

9:00 - SIMS Status and Products (60 min): Kenneth Utley will review history, background and current status of SIMS as a company, progress made over the last year and goals in the short to medium term. General discussion is encouraged to include customer perspective of service, how service can be improved, and how SIMS goals reflect on the SIMS customer base.

10:00 - SIMS TeleLogik for Windows (30 min): Kenneth Utley will discuss the new SIMS TeleLogik for Windows product, its uses and basis for the Operator-less workstation development. Explanations will include usage of CSP (Continuous Speech Processing) and TTS (Text to Speech) with the new Windows Platforms. This includes what can be done in the Central Station. This is an important time in the continued development and expansion of this technology within the Central Station.

10:30 - Coffee Break (15 min): Sponsored by CSS http://www.comservicesolutions.com.

10:45 - SIMS Accounting Engine (30 min): Kenneth Utley will discuss the new SIMS Accounting Engine product. This new SIMS product will finally bridge the gap for all Central Stations into several of the most popular full Accounting packages including QuickBooks, Peachtree Complete, Peachtree Quantum and Microsoft's Accounting (formerly Great Plains). This product can count your third-party accounts, create additive charges for such items as excessive signals, opening closing signals and reports, guard service dispatches and many, many other specialty selections.

11:15 - SIMS FormWriter (45 min): Kenneth Utley will discuss the SIMS FormWriter product, any recent changes and many suggested procedures to streamline your product usage.

12:00 - Lunch (60 min): Stratus Technologies http://www.stratus.com and SIMS will host a lunch buffet that will provide an excellent opportunity for meeting new friends and visiting old ones.

1:00 - SIMS III (30 min): Kenneth Utley will discuss the development of the SIMS III platform. This product looks similar to the SIMS for Windows, but with serious open architecture differences. Based on an SQL platform, it will also interface to the existing SIMS II database and allow quick migration to Microsoft's Sequel Server or equivalent. Always wanted to have some input on the new product? Want to tell us what you think we need in this new platform? Want to tell us what you love and we need to absolutely guarantee will be kept. This is going to be fun.

1:30 - SIMSWeb for Windows (1hr): Steve Ryckman will discuss and demonstrate the SIMSWeb for Windows product. This new version of the SIMSWeb is faster and provides the standard reports found in the SIMS for Windows and FormWriter.

2:30 - Afternoon Break (15 min)

2:45 - SIMS Disaster Recovery (60 min): Steve Ryckman will discuss and demonstrate the SIMS Disaster Recovery Center and discuss why you should be using it and what is involved in becoming a part of the SIMS Disaster Recovery Team.

3:45 - Questions and Answers (60 min)

6:15 - Cocktail Reception: Complimentary Hors d'oeuvres and a cash bar make this a good time to chat with old friends or new ones.

7:00 – Dinner: SIMS will host a Texas Buffet Dinner. This will be an excellent opportunity to exchange ideas and impressions of today's events with each other.

Sunday, September 28th 2008

8:30 - UL/ULC Discussions (30 min): Steve Ryckman will hold an open discussion about UL and ULC issues and changes.

9:00 - SIMS Receiver Server (30 min): Steve Ryckman will discuss the SIMS Receiver Server program and recent enhancements to it.

9:30 - Disaster Recovery - Preparations (60 min): Steve Ryckman will provide a look at how the SIMS Disaster Recovery Center has been utilized already and things you can do to make your use of the facility easier if it's ever needed.

10:30 - Coffee Break (15 min): Sponsored by OzVision http://www.ozvision.com

10:45 - Networking Technologies and the Virtual Central Station (45 min): Steve Ryckman and Tom Utley will discuss the current technologies in Central Stations. This will

cover using terminal services for operator workstations as well as related technological advances available to you.

11:30 - Stratus Technologies (30 min): Stratus Technologies will present information on their FT Series servers and explain their benefits for central stations.   http://www.stratus.com

12:00 - Lunch (60 min): You are on your own. Various style foods can be found in and around the hotel.

1:00 - OzVision (30 min): Avi Lupo from OzVision will demonstrate and explain their newest product offerings. Sascha Kylau of DSC will present information on the Surgard System III Receiver. http://www.dsc.com

2:30 - Afternoon Break (15 min)

2:45 - SIMSSQL Database Engine (60 min): Kenneth Utley will present information on the SIMSSQL product and what it can do for your business.

3:45 - Phone Switch and Receiver Design (30 min): Representatives from Consolidated Monitoring will discuss innovations in phone switch and receiver design. By combining a phone switch and alarm receiver in the same server, central stations can have a high degree of flexibility in system configuration and deciding how to handle their alarm and voice traffic.

 4:15 - Questions and Answers (30 min): The SIMS staff will answer questions and demonstrate anything that we haven't covered in other forms already.

Monday, September 29th 2008

8:30 - Questions, Requests, Answers (1 hr.): The SIMS staff will answer questions and demonstrate anything that we haven't covered in other forms already.

9:30 - SIMS II / Windows Enhancements (1 hr.): Kenneth Utley will discuss recent SIMS II for DOS and Windows Enhancements.

10:30 - Coffee Break (15 min): Sponsored by Consolidated Monitoring
http://www.consolidated.ab.ca

10:45 - SIMS II for DOS, Questions and Answers (1hr, 15 min)

12:00 - Lunch (60 min): SIMS and DSC/Surgard will host a lunch buffet that will provide an excellent opportunity for meeting new friends and visiting with old ones.

1:00 - One on One Training (scheduled w/SIMS Staff): One on One Training times are available in the afternoon with various SIMS Staff. Signup sheets for these sessions will be

outside in the hallway throughout the conference. If you have specific questions that may not apply to everyone, this is when you can get them answered.

- or -

1:00 - Tours of the SIMS Disaster Recovery Center (until 4pm): Tours of the SIMS office and Disaster Recovery Center will be available. Buses will continuously run between the hotel and our office.